

NEWS from CPSC

U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

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FOR IMMEDIATE RELEASE

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Water Heater Hotline: (800) 999-9515

CPSC Consumer Hotline: (800) 638-2772

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CPSC, American Water Heater Co. Announce Recall to Replace Burners in Gas Water Heaters

WASHINGTON, D.C.- In cooperation with the U.S. Consumer Product Safety Commission (CPSC), the American Water Heater Co., of Johnson City, Tenn., is voluntarily recalling about 16,000 gas-fired water heaters to replace the gas burners. The burners could produce excess carbon monoxide (CO), posing a risk of CO poisoning to consumers.

CPSC and the American Water Heater Co. have not received any reports of injuries or incidents relating to these water heaters. This recall is being conducted to prevent the possibility of injuries. The firm discovered the problem with the burners on these water heaters during routine testing.

Only natural gas water heaters sold under the following brand names are included in the recall: American Proline, Envirotemp, Mor-Flo, Powerflex, Premier Plus and US Craftmaster. The serial number, located on the data plate on the front of the water heater, starts with 0124 through 0127. The water heaters were sold in both short and tall profiles, and have 30, 40, 50 and 75 gallon capacities. Other model water heaters sold by the American Water Heater Co. are not included in this recall.

Home center stores and contractors sold and installed these water heaters nationwide from June 2001 through September 2001 for between \$200 and \$500.


Consumers should contact the American Water Heater Co. immediately to arrange for a free repair. Contact the firm at (800) 999-9515 between 8 a.m. and 8 p.m. ET Monday through Friday, or between 9 a.m. and 6 p.m. ET on Saturday. Consumers also can reach the firm by fax at (800) 99- 5210 or by email at support@americanwaterheater.com.

[Send the link for this page to a friend!](#) The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from more than 15,000 types of consumer products under the agency's jurisdiction. Deaths, injuries and property damage from consumer product incidents cost the nation more than \$700 billion annually. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard or can injure children. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the 30 percent decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270, or visit CPSC's web site at www.cpsc.gov/talk.html.

To join a CPSC email subscription list, please go to www.cpsc.gov/cpsclist.asp. Consumers can obtain this release and recall information at CPSC's Web site at www.cpsc.gov.



 		TEST PRESSURE 300 P.S.I. WORKING PRESSURE 150 P.S.I.	
MODEL NUMBER SERIAL NUMBER YEAR WEEK PRODUCT NUMBER	EQUIPPED FOR USE ONLY WITH LIMITED WARRANTY INNER TANK PARTS	GAS YEAR YEAR	MINIMUM SUPPLY PRESSURE °W.C. MANFOLD PRESSURE °W.C. MAXIMUM SUPPLY PRESSURE °W.C. INPUT RATING - BTU/HR CAPACITY U.S. GALLONS
FOR OPERATION AT WATER OUTLET TEMPERATURE OF °F		ANS	
NOTICE: THIS APPLIANCE MUST BE INSTALLED IN ACCORDANCE WITH LOCAL CODES, OR IN ABSENCE OF LOCAL CODES, THE NATIONAL FUEL GAS CODE ANSI Z223.1			
THIS WATER HEATER COMPLIES WITH THE REQUIREMENTS OF ASHRAE STANDARD.		INSULATED TO	AUTOMATIC STORAGE WATER HEATER
6603427			